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HVAC Rebate Program - Frequently Asked Questions

What are the program dates of the HVAC Rebate Program?

All qualified HVAC equipment and services must be purchased between March 23, 2011 and December 15, 2012. All rebate applications must be postmarked by December 19, 2012.

Who is eligible to participate in the HVAC Rebate Program?

The HVAC Rebate Program is available to residential customers of Ohio Edison, The Illuminating Company and Toledo Edison (FirstEnergy's utilities).

Are there specific requirements that must be followed to qualify for the rebate?

Yes. For complete rebate requirements, please reference the General Terms and Conditions section of the rebate application form.

How can I find a participating contractor?

You can find a participating contractor in your area by using the contractor search tool found at: <http://energysaveOhio-home.com/hvac/participating-contractors>.

What type of HVAC rebates are part of this program?

Currently, there are two HVAC rebates being offered as part of this program. The first is for the installation of new, high-efficiency HVAC equipment with rebates up to \$600. The second is a \$25 rebate for maintenance tune ups on existing HVAC equipment. For further details, reference the HVAC Rebate Levels table on the next page.

What equipment qualifies for the HVAC equipment rebate?

HVAC equipment with a SEER rating of 15 or higher qualifies as part of this rebate program. Eligible equipment includes high-efficiency ENERGY STAR® qualified central air conditioners, air-to-air heat pumps and geothermal heat pumps. A qualified air conditioning or heat pump system requires the installation of a complete energy-efficient condenser and cooling coil as defined by the Air Conditioning, Heating and Refrigeration Institute (AHRI).

What is a geothermal heat pump?

A geothermal heat pump, also referred to as a ground source heat pump, is a central heating and cooling system that pumps heat to and from the ground. It uses the earth as a heat source (in the winter) and a heat sink (in the summer).



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<http://energysaveOhio-home.com/hvac/>

What are the terms of the HVAC tune up rebate?

A rebate of \$25 is available for a maintenance tune up on HVAC equipment. Customers are eligible for one tune up per unit during the life of the program.

What are the HVAC rebate levels associated with this program?

The rebate levels are as follows:

HVAC Rebate Levels		
Measure	Minimum Efficiency Req.	Rebate Amt.
Central Air Conditioner	SEER 15 / EER 12 ENERGY STAR [®] qualified	\$150.00
Air-to-Air Heat Pump	SEER 15 / EER 12 ENERGY STAR [®] qualified	\$400.00
Geothermal Heat Pump	ENERGY STAR [®] qualified	\$600.00
Qualified Maintenance Tune Up		\$25.00

What SEER ratings are eligible as part of this program?

Rebates are available on central air conditioners and air-to-air heat pumps with a SEER rating of 15 or higher. For further details, reference the HVAC Rebate Levels table above.

What is a SEER rating?

The efficiency of central air conditioners is rated by the Seasonal Energy Efficiency Ratio (SEER) defined by the AHRI. The higher the unit's SEER rating, the more energy-efficient the unit.

What is an EER rating?

Energy Efficiency Ratio (EER) is a measure of how efficiently a cooling system will operate at peak load or a specific outdoor temperature. The higher the unit's EER rating, the more energy-efficient the unit.

What documentation should be submitted with an HVAC equipment rebate application?

Along with the HVAC equipment rebate application, you will need a dated sales receipt from a participating contractor and an AHRI certificate or manufacturer's specification sheet illustrating model number and efficiency performance ratings.





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What documentation should be submitted with an HVAC tune up rebate application?

Along with the HVAC tune up rebate application, you will need a dated sales receipt from a participating contractor to be eligible for the \$25 rebate.

If multiple systems are purchased, am I eligible for multiple rebates?

Yes, you can receive multiple rebates if you purchase multiple systems. Please submit one rebate application form per unit installed.

Are ductless mini-splits eligible?

No, ductless systems do not qualify as part of the HVAC rebate program.

Where can I get a rebate form?

Rebate forms can be obtained from a participating contractor who will install or service the HVAC equipment in your home. You can also download both rebate forms at:

<http://energysaveOhio-home.com/hvac/residential-hvac>.

Who will receive the rebate check?

Rebate checks will be issued to the account holder at the address on record.

How long will it take to receive my rebate?

Please allow up to 90 days, from the date all required documentation is received, to process your rebate.

Will I be contacted by a representative concerning an inspection of my HVAC equipment installation?

All central air conditioning and air-to-air heat pump installations are subject to random inspections; all geothermal heat pump installations will be inspected 100% of the time. You will be contacted if an inspection of your system is required.

Who can I call with questions regarding Energy Efficient Products & Services Program offered by FirstEnergy's utilities?

You may call **1-888-243-6808** to speak with a representative.



<http://energysaveOhio-home.com/hvac/>